

## Kaupapa Māori Community Based Assessment Centres

Te Puna Ora o Mataatua is one of the kaupapa Māori health providers across Te Moana a Toi providing a Māori approach to COVID-19 testing. When testing stations throughout the country were being set up, Te Puna Ora o Mataatua, which supports whānau achieve better long-term health and wellbeing, wanted to make sure that the Māori presence was felt throughout their station in Whakatāne. This week they had a huge turnout of whānau at their special CBAC in Ruatoki, with 85 whānau members being triaged in four hours.

Kaiwhakahāere Matua Dr Chris Tooley spoke to Te Ao Māori News last week saying "This is a very clinical and sterile environment so it's important that our whānau experience a kaupapa Māori approach and so our guys do the first touch and the last touch when it comes to whānau ora. They explain the process, calm them down, settle them and explain what's going to happen and then our doctors and nurses pick them up at triage one and two".

Please **click here** to watch the full story.



*Admin Support Shirley Smith and Associate Clinical Nurse Manager, Tauranga Hospital ED, John Wylie.*

## Families have the opportunity to receive hygiene packages

Te Arawa Whānau Ora is responsible for distributing 1500 hygiene packs to whānau in Rotorua, Mangakino, Kaingaroa, Minginui, Murupara, Te Kaha, Ōpōtiki, Whakatāne, Tauranga, Taupō and Tūrangi during the COVID-19 pandemic.

Te Arawa Whānau Ora CEO Lorraine Hetaraka says, "We are reaching out to all families especially families with essential workers, families who have poor access to clean water, families with elderly, kaumatua or kōke and those

with medical conditions such as cancer, asthma and respiratory illness."

The hygiene packs include disposable gloves, cleaning cloths, hand sanitiser, soap, toilet paper, tissues and surface cleaner.

If you miss out this week, there will be more available next week.

All Te Arawa Whānau Ora enquiries please call 0508 Te Arawa

<https://www.facebook.com/TeArawaWhanauOra>

<https://tearawawhanauora.org.nz/>

## Hospital visits

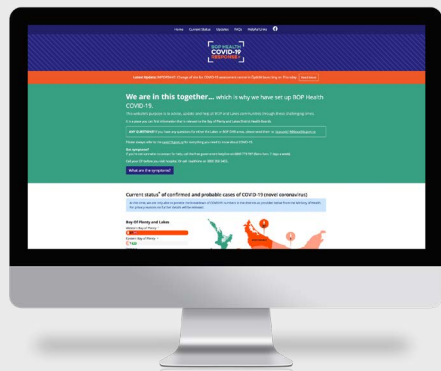
The Ministry is developing a hospital visitor policy under Alert Level 3. That is being worked through with the DHBs and an agreed approach will be provided in the next few days.

Check [www.covid19.bopdnhb.govt.nz](http://www.covid19.bopdnhb.govt.nz) for any updates.

## Alert level update

We will move to Alert Level 3 on Monday night (27 April) at 11.59pm.

New Zealand will hold at Alert Level 3 for two weeks, before Cabinet reviews how we are tracking and makes further decisions on 11 May.



## BOP HEALTH has created a new website to help address any COVID-19 questions.

The website has the latest health updates relating to COVID-19, plus answers to frequently asked questions. You can find it at: [covid19.bopdhb.govt.nz](https://covid19.bopdhb.govt.nz).

Enquiries to the BOP HEALTH COVID-19 response team can be emailed to: [bopcovid19@bopdhb.govt.nz](mailto:bopcovid19@bopdhb.govt.nz)

## Kindness and caring in Mangakino

People in Mangakino community are living the motto that “we’re all in this together”.

The small community, which lies in the Taupō district, has been supported by other iwi to ensure its residents are supported during the COVID-19 pandemic.

“It’s enabled everyone to work together,” says Leanne Karauna, who is a kai tautoko with Mangakino Orangatanga and paeārahi for Te Arawa Whānau Ora ki Mangakino.

Mangakino is a Ngati Kahungunu ō Wairarapa settlement and has whānau from other iwi living there. It has been included in the Te Arawa Whānau Ora initiative and received support from Te Korowai Roopu Tautoko of Tūwharetoa and Ngati Kahungunu Iwi, among other services.

At the last census Mangakino had a population of 828 with 492 identifying as of Māori descent.

Te Korowai Roopu Tautoko Inc and Tūwharetoa Health provided some Mangakino whānau with baby formula and nappies and Mangakino Whānau Ora was able to deliver hygiene packs.

Leanne says, “We’ve checked our vulnerable families to ensure they had what they needed. Some families don’t have credit cards so can’t order kai online, some needed firewood, heating and blankets as it got cold quite quickly. We’ve found ways to get them resources.”

Other challenges have been getting to the testing centre in Tokoroa as many residents don’t have private transport, obtaining emergency dentistry, lack of housing, ongoing need for urgent and essential housing repair and supporting the local GP practice to keep whānau engaged and well.

The Bay of Plenty Civil Defence Emergency Management Group is operating a local helpline to help people access essentials such as food and medication during the national lock down period. It is particularly for those who are unable to physically access what they need and don’t have someone who can help them. The number is **0800 884 222** and is available from **7am to 7pm 7 days a week**.



## REMINDER

**Stay safe and stay home on ANZAC Day and ANZAC weekend to help prevent the spread of COVID-19**

## COVID-19 testing in Te Puke

As part of our response to eliminate the spread of COVID-19, the Bay of Plenty District Health Board (BOPDHB) undertook testing for a group of approximately 250 seasonal workers in Te Puke this week.

These seasonal workers are associated with a recent confirmed case through an accommodation setting.

This is part of the Ministry of Health’s approach to offer testing more widely to specific groups or settings that may be identified as higher risk and helps determine if there is any community spread.

There is no evidence that this group

has been exposed and there is no illness reported in the group. However, offering testing to all these seasonal workers is providing assurance to them and the wider community, and will also ensure that there are no undetected community cases.

### Do you want to volunteer to support Covid-19 response activities?

If you or your organisation would like to support community initiatives related to the COVID-19 response please contact [www.volbop.org.nz](http://www.volbop.org.nz)

**REMEMBER - Get in touch with your doctor if you have ANY health concerns during any alert level.**

**GPs are still open for business**

# Emergency Dental Care

## BAY OF PLENTY AREA

Child (Teen) Dental care –

**0800 TALKTEETH (0800 825 583)**

Alternative contact **Te Manu Toroa**

Mon/Friday by appointment – Tauranga

**027 803 2038**

Adolescent and Adult Dental care –

contact your private dentist

Low Income Adult Emergency Dental

– **0800 335 011** (8.30 to 5.00pm daily, weekends and Public Holidays) for Western and Eastern Bay of Plenty.

## LAKES AREA

Phone **0800 Lakes Teeth**

**(0800 525 378)** Lakes DHB Community Oral Health Service 8.00am to 4.00pm or leave a message.

## Flu vaccinations

Free flu vaccines are available now from a range of health providers including GPs, selected pharmacies and Māori health providers for priority groups including:

- Pregnant women (any time during pregnancy)
- People aged 65 years or older
- People aged under 65 years with diabetes, most heart or lung conditions and some other illnesses, see the table below for more details
- Children aged 4 years or under who have had a stay in hospital for measles, asthma or other breathing problems
- Healthcare and other frontline workers, which includes emergency services, social services, police, defence, and border control but not supermarket workers

# ANZAC DAY

## Stand at Dawn

*Ka maumahara tonu tātau ki a rātau.  
We will remember them.*

The RSA is encouraging people in the BOP and Lakes DHB areas to commemorate this Anzac Day at home by:

- Decorating your letterbox or front window with poppies
- Standing at dawn - Saturday 6 am – at your letterbox, your front door, in your lounge, balconies or on the driveway
- Creating a poppy wreath
- Making some Anzac biscuits
- Sharing your photos or videos by tagging **#StandAtDawn** **#AnzacDay** **@RSANational** and **@NZDefenceForce** on Facebook and Instagram.

People can then tune into Radio NZ National for the official dawn service broadcast at 6am.

### TAURANGA

National AM 819  
National FM 101.4

### ROTORUA

National AM 1188  
National FM 101.5

### WHAKATĀNE

National FM 101.7

### TAUPŌ

National FM 101.6

For more information check the **National RSA's Facebook page** or **RSA #Stand at Dawn**



## BOP and Lake services during COVID-19

People in the Bay of Plenty and Lakes DHB areas have sent in questions about access to health services during Covid-19.

### Examples of questions include:

- Who will manage sick people who are in their own homes?
- How will medication be dispensed to unwell patients who are too sick to travel/attend pharmacies?
- What will happen with urgent non-COVID-19 work?

The fact sheet with questions and answers is available

[CLICK HERE](#)

If you have a question you can email it to: [bopcovid19@bopdnhb.govt.nz](mailto:bopcovid19@bopdnhb.govt.nz)

# Plenty of COVID-19 testing capacity

Lakes DHB is encouraging anyone with COVID-19 symptoms to ring the Lakes COVID-19 Assessment line 0800 267 847 to be tested. Testing is free and can be done quickly

Lakes DHB Incident Controller Gary Lees says currently Lakes DHB has plenty of capacity to do more tests at its swabbing clinics in both Taupō and Rotorua. Lakes DHB is also planning to take the testing service to community and rural locations, to increase the accessibility of the service.

Gary Lees says the symptoms of COVID-19 are similar to a range of

other illnesses such as influenza and do not necessarily mean that you have COVID-19.

## SYMPTOMS INCLUDE:

- a cough
- a fever (at least 38°C)
- shortness of breath
- sore throat
- a head cold, e.g. sneezing, runny nose
- temporary loss of smell.

Simply call the Lakes COVID-19 Assessment Helpline on 0800 267 847.

## COVID-19 assessment centres in the BOPDHB area

- Trustpower Baypark Stadium
- Whakatāne (at Whakatāne War Memorial Hall)
- Ōpōtiki (at Ōpōtiki Senior Citizens Hall)

- Kawerau (at the Ron Hardie Recreation Centre Car Park)

Opening and closing times can be found here: <https://covid19.bopdhb.govt.nz/assessment-centres>

Pop-up drive-through assessment clinics are continuing throughout the Eastern Bay of Plenty.

*Dr Alison James undertaking an assessment – Baypark*

## The Ministry of Health says

There will continue to be significant testing of selected groups this week, especially for healthcare workers and essential workers. We are also focused on ensuring we reach Māori and Pacific communities.



# STAY HOME

# SAVE LIVES

## Key contacts for public enquiries and assistance

**Healthline 0800 358 5453**

For local health agency information visit [covid19.bopdhb.govt.nz](https://covid19.bopdhb.govt.nz) or email [bopcovid19@bopdhb.govt.nz](mailto:bopcovid19@bopdhb.govt.nz)

- Government helpline **0800 779 997**
- Bay of Plenty Civil Defence & Emergency Management Group Call Centre **0800 884 222 (7am to 7pm, 7 days)**
- For counselling support call or text **1737**
- Essential business enquiries [essential@mbie.govt.nz](mailto:essential@mbie.govt.nz) or **0800 22 66 57**
- Reporting breaches of self-isolation [nhccselfisolation@health.govt.nz](mailto:nhccselfisolation@health.govt.nz)
- Reporting breaches of any Level 4 Alert restrictions [www.police.govt.nz/105support](https://www.police.govt.nz/105support)
- For financial or employer wage subsidy assistance, contact WINZ on **0800 40 80 40**

